

Event Term and Conditions

"Event" means the event which You have bought a Ticket to attend – that being the Matrix Reimprinting Convention 2015.

"Promoter" or "Us" for the Event means Matrix Reimprinting Events Limited and its agents, contractors, sub-contractors, representatives, servants and employees.

"Terms and Conditions" means these terms and conditions.

"Venue" means the site at which the Event takes place, which at the date of these Terms and Conditions is the Hilton Birmingham Metropole Hotel, National Exhibition Centre, Birmingham, B40 1PP, United Kingdom.

"Ticket" means any valid ticket which permits You to attend the Event.

"You" means you as the holder of the Ticket and "Your" shall be read accordingly.

A. Status of these Terms and Conditions

1. All Tickets are sold subject to these Terms and Conditions. Please read these Terms and Conditions carefully prior to purchase and raise any queries with Us prior to purchase. Purchase of any Ticket constitutes acceptance of these Terms and Conditions on Your behalf and on behalf of any person for whom You are purchasing Tickets.
2. These terms and conditions are subject to change from time to time without notice and in our sole discretion. We will notify You of amendments to these terms and conditions by posting them to this website.

B. Tickets, Times, Refunds and Cancellation

1. Only customers holding a valid Ticket will be admitted to the Event. There are a limited number of Tickets available for each Event, and therefore purchase of Tickets is strictly subject to availability.
2. You must retain this Ticket on Your person at all times during the Event.
3. Upon purchase, please check Tickets carefully as mistakes cannot always be rectified after purchase. Tickets are not issued on a sale or return basis and refunds will not be made on returned Tickets unless provided for under these Terms and Conditions.
4. Tickets are non-refundable except where allowed for in these terms and conditions.
5. Price and availability information is subject to change without notice.
6. Tickets are barcoded and each barcode is unique and only allows one entry to the Event. Each ticket will be coded to ensure the relevant number of permitted entries only.
7. Tickets are sold subject to the Promoter's right to alter or vary the published Event programme which may result in changes to the Event line-up, or any other aspect of the Event. The Promoter reserves all rights in this regard. Any published start and finish times of a speaker at the Event are estimates only and are subject to change. The Promoter shall not be liable for any change of a published start or finish time.
8. All advertised times are approximate and subject to change. It is Your responsibility to make appropriate arrangements to ensure that You arrive at the Venue in sufficient time in case the Event starts early or otherwise, and to ensure that You are able to stay until the close of the Event should You wish to if it overruns. We will not be responsible to make any refund or meet the costs of any alternative travel arrangements or for any loss of enjoyment or other indirect loss as a result of an Event not running to the precise advertised times.
9. In the event of a cancellation, postponement or Material alteration of the Event (defined below) You will be entitled to a refund in accordance with the Terms and Conditions. Where the cancellation takes place part-way through the Event, You may only be entitled to a refund of part of the face price which You paid for the Ticket. Personal arrangements including travel, subsistence and accommodation in relation to the Event which have been arranged by You are made at Your own risk and the Promoter will have no liability for any such loss of enjoyment or wasted expenditure.

10. A "Material" alteration is a change which in our reasonable opinion makes the Event materially different to the Event which purchasers of the Ticket could reasonably expect. Changes to performance times, and the use of alternate speakers shall not be considered a Material alteration. A Material alteration is judged by reference to the nature and billing of each Event. The Event is judged by reference to the overall theme rather than the individual speaker scheduled to appear. No scheduled speaker may be considered as headline speakers, regardless of their relative fame or prominence in the billing, and so cancellation by a speaker will not entitle You to a refund, regardless of their position on the running order.
11. It is Your responsibility to check that the Event has not been cancelled, rescheduled or made the subject of a Material alteration. Information on such matters will be made available on behalf of the Promoter as soon as reasonably practicable on the Promoter's website. Customers are advised that the website cannot always be updated immediately and that circumstances giving rise to cancellation, postponement or Material alterations can sometimes arise immediately prior to an Event.
12. Tickets are transferrable and upon transfer of the Ticket the new owner of the Ticket agrees upon transfer to be bound by these Terms and Conditions. You must inform the Promoter of any such transfer in advance of it taking place.

C. HOTEL ACCOMMODATION AT THE HILTON BIRMINGHAM METROPOLE

1. In the event that You choose to book a hotel room using the Promoter's group discount code, please be aware that by reserving your room using your credit card you are obligated to pay the full bed and breakfast rate committed to regardless of whether you attend the Event or not, and whether you occupy the hotel room or not. You are also liable for any charges you incur at the Venue or charged to your hotel room.
2. The Promoter shall have no liability whatsoever in connection with Your use and/or occupation of the hotel room or Your use of the hotel and its facilities and/or the acts or omissions of the hotel, its employees, agents, contractors, employees or other guests of the hotel including without limitation, your dissatisfaction with the hotel accommodation and/or facilities and/or service, any loss, theft or damage to property, any personal injury (unless the same is caused by the negligence of the Promoter or those persons for whom it is vicariously liable), any noise issues, any dispute in connection with charges for sundries and/or the availability of advertised amenities.

D. LIABILITY

1. You agree that the Promoter, its servants or agents will not be liable for any loss, injury or damage to any person (including Yourself) or property however caused (including by the Promoter or its servants or agents): (a) in any circumstances unless due to the negligence of the Promoter, its servants or agents; ; (b) in circumstances where such loss or damage is not a reasonably foreseeable result of any such breach (save for death or personal injury due to the negligence of the Promoter, its servants or agents); and/or (c) to the extent that any increase in any loss or damage results from the breach by You of any of these Terms and Conditions.
2. For the purposes of these Terms and Conditions, "**Force Majeure**" means any cause beyond the Promoter's control including, without limitation, an act of God, war, insurrection, riot, civil disturbances, acts of terrorism, fire, explosion, flood, royal mourning, national mourning, theft of essential equipment, malicious damage, strike, lock out, weather, third party injunction, national defence requirements and/or acts or regulations of national or local governments. The Promoter will not be liable to You for failure to perform any obligation under these Terms and Conditions to the extent that the failure is caused by Force Majeure.
3. You agree that the Promoter shall not be liable to You for any indirect or consequential costs, claims, actual or alleged losses howsoever arising out of or in connection with the Event and/or our obligations hereunder including, but not limited to, loss of profits, anticipated profits, savings, business or opportunity, or loss of publicity or loss of reputation, or opportunity to enhance reputation, or loss of contract or other economic or consequential loss arising from the performance (or any failure to perform) these Terms and Conditions.
4. The Promoter will not have any liability to You whatsoever for loss or expenses incurred in connection with the Event or any cancellation of the Event, including, without limitation, costs of any personal travel, accommodation or hospitality arrangements made relating to the Event or the cancellation of the Event.
5. The Promoter of the Event shall not be liable for the acts or omissions of the operators of the Venue, for any personal injury suffered at the Venue (unless due to the act or omissions of the Promoter) or any loss, theft or damage to Your property at the Venue (unless due to the act or omissions of the Promoter).

E. LIABILITY

1. To the fullest extent permissible in law, the Promoter shall be entitled to assign all and any of its rights and obligations under these Terms and Conditions, provided that Your rights are not adversely affected.
2. If any provision of these Terms and Conditions is found to be invalid or unenforceable by a court, the invalid or unenforceable provision shall be severed or amended in such a manner as to render the rest of the provision(s) and remainder of these Terms and Conditions valid or enforceable.
3. If the Promoter delays or fails to enforce any of these Terms and Conditions it shall not mean that the Promoter has waived its right to do so.

4. Any person, other than the Promoter, who is not a party to these Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms and Conditions.
5. Nothing in these Terms and Conditions and no action taken by You or the Promoter under these Terms and Conditions shall create, or be deemed to create, a partnership, joint venture or establish a relationship of principal and agent or any other fiduciary relationship between You and the Promoter.
6. These Terms and Conditions constitute the entire agreement between the parties in connection with the subject matter of these Terms and Conditions and supersede any previous terms and conditions, agreement or arrangement between You and the Promoter relating to the subject matter of these Terms and Conditions.
7. Nothing in these Terms and Conditions shall purport to exclude liability for fraud or fraudulent misrepresentation.
8. These Terms and Conditions shall be governed by the laws of England and Wales and the parties agree to submit to the exclusive jurisdiction of the Courts of England and Wales.